

On acceptance of any Quotation issued by Deannie Landgoed, the Client accepts the terms and conditions as set out herein. Please initial each page, sign and return to: planning@deannielandgoed.co.za

As of 4 August 2025, this is our latest terms and conditions and shall all previous T&C's be in void.

**KINDLY NOTE:** Office hours and planning are strictly Mon-Fri from 9:00-16:00. After hours shall be billed at R595-00 per hour as an additional cost.

Please note: all goods supplied are subject to availability and Deannie Landgoed or the planner will advise in accordance, should you wish to hire any additional items it will be at your own cost.

# 1. CONFIRMATION

The quotation pricing is valid for 14 days from date of issue, after which the price of services rendered may be altered having regard to fluctuations in the exchange rate or any fee charged in terms of the Public Regulations.

The quotation remains valid and a binding document upon acceptance thereof.

Once the quote expires or another client accepts their quote in which you are currently in line to secure, the onus shall fall on "FCFS" First come, first serve.

# 2. GOODS ON HIRING

All glassware, equipment and décor are the property of Deannie Landgoed and they may not be taken or sold. The prices quoted are for rental unless clearly indicated "sale".

• We make use of our own long wooden tables (3mx900mm) should you require any other tables, linen or chairs other than supplied by Deannie Landgoed, the cost will be to your own account. All items are subject to availability, we can not guarantee the client will receive ghost or white chairs and should the need arise where we have to make use of another supplier, for specific colour not being available at our preferred supplier, the right remains ours to charge new rates to source from different suppliers.



#### 3. RENTAL PERIOD

All goods hired are only guaranteed for the actual day of the event. Whilst we will try to accommodate special requirements for early delivery, we reserve the right to alter delivery and clearing times. We will ensure that this will in no way have an impact on the actual event. Late returns will be subject to additional daily return charges. Kindly refer to point 1 in regards to chair, napkin and linen hire. Any items left on site by the client after the event will result in R850-00 daily storage fee until collection. Goods uncollected within 14 days will be deemed abandoned and Deannie Landgoed reserves the right to discard of items at any without prior notice.

#### 4. DELIVERY POLICY

Notwithstanding, anything to the contrary, Deannie Landgoed's obligation to supply goods on time shall in all cases be subject to the following:

Whilst delivery times are given in good faith and Deannie Landgoed will use every endeavour to comply therewith, no responsibility can be accepted for any loss or damage incurred by the Client on account of any delay in delivery arising out of circumstances beyond Deannie Landgoed's control, which circumstances will include, but in no way be limited to:

- Any delays in the supply of goods by Deannie Landgoed's Supplier which cannot be directly or indirectly attributed to them;
- The client or Event Planner not providing Deannie Landgoed with necessary information in order to determine the specifications of the goods required.
- The Client or his/her/its employees not providing Deannie Landgoed with the adequate information, necessary in order to ensure that the goods meet it specific requirements.
- The Company reserves the right to amend the initial quotation, should the Client's original requirements change or upon inspection by us.
- If the balance of the contract price payable on date of reservation is not paid on date of anticipated reservation to Deannie Landgoed. Additional goods not paid for in full on anticipated date of event to Deannie Landgoed or its suppliers, the right to withhold items or services are reserved for Deannie Landgoed and it's suppliers.

Deannie Landgoed will communicate unavoidable delay in the delivery directly to the client and the planner. Deannie Landgoed and it's suppliers reserve the right to directly contact the client's external suppliers & providers, not currently included in Deannie Landgoed's packages, in order to obtain necessary information required.

#### 5. FINAL CONFIRMATION AND NUMBERS

We require confirmation of final numbers 21 working days prior to the function.



#### 6. VENUE HIRE YEAR END OR FUNCTION PACKAGE INCLUDES:

All planning and coordination is included in this package.

#### **RECEPTION:**

- Day/formal or full package (client to establish needs)
- Venue available for 6 hours on the day
- Tables we make use of long wooden tables
- · Chairs choice between white or clear tiffany chairs subject to availability
- Place settings
- Underplates, napkins and cutlery choice between silver, gold or rose gold
- All glassware and plates
- Table runners according to concept design (within quoted budget)
- 4 bud vases filled with single stem flowers
- 6 dinner candles
- 4 pillar candles
- Setup and breakdown
- DJ, speakers, mic and lights
- 3x Lawn games (weather permitting)
- Pre-drinks to the value of R1 000.00 (please ask should top up be required)
- Cash bar, fully stocked, 2 Barman, ice, glasses and garnish
- Running staff
- Canape's or harvest table
- Main meal, served buffet style or plated (as per recommendations)

### 7. ACCEPTANCE OF OUOTE

# Please note our payments are changing for all new clients from 1 August 2025:

Payment Stages of Total Package:

- We require 50% deposit to secure the date and suppliers
- R5 000-00 breakage deposit is payable 2 weeks before your function, which will be refunded to the client in 7 working days after the event.
- We reserve the right to deduct any damages and or penalties from this deposit.
- Final 50% payable 2 weeks prior to function
- Any late payments will be charged with a 10% interest on the package on recovery of bad debt.

The Terms & Conditions must be signed and deposit slip emailed to accounts@deannielandgoed.co.za

#### 8. DAMAGES

Any damages or losses suffered by the venue Deannie Landgoed will be charged in full to the Client. We do not allow sparklers on the premises or in the venue and a fine of R1 000-00 will be paid for using them.

We do not allow any "silly string" sprays during events as this holds a health and safety risk due to it being a flammable product. R1 000-00 fine will be issued to the client.

We do charge a surcharge of R5 000-00 breaking deposit which will be paid back to the client in 7 working days if all items are accounted for and all rules applied within boundaries.



#### 9. ALCOHOL POLICY

Deannie Landgoed make use of our own Bar services and do have a valid liquor license: WCP/044247

We do not allow any outside beverages - no beverages, juice or water

We do not allow drinking out of vehicles

We do have a wine list available, should you wish to purchase directly from us

We do charge corkage fees of R100-00, which will be payable before a function

We also do the pre-drinks and this will be discussed with the clients to establish their needs.

We do not accept special orders at our bar before the wedding.

We do have a comprehensive bar list available, should you require any special drinks to be served, we will send a bill for the item and the client can pay it to us directly.

Should any of the above regulations not be adhered to, the Client will be fined with a R5 000-00 penalty fee.

#### 10. BAR SERVICES

- No person shall be allowed behind the bar.
- No special drink orders for example: specific brands of alcohol etc.
- The venue reserves the right to present its bar at its own discretion, we will not in any way or form modify or remove services or products from the bar.

#### 11. CATERING

Kindly note - we make use of caterers, we have menus on hand which will be presented to the client and prices might differ from time to time as inflation fluctuate. We are not a restaurant style business and will always recommend the best options available.

Inhouse catering on the All-Inclusive package will commence through Deannie Landgoed. We adhere to all standards and Bylaws, and shall not be held responsible for any food poisoning or issues arising from our catered food.

We do not allow second servings as each portion is carefully curated per person attending. No Take-aways allowed.

Same rates will apply to children from the age of 6 years.

We have a kids menu available for children under the age of 6 years. It is a choice between a cheeseburger or chicken nuggets and chips.

Special dietary requirements will be billed additional.

We do have menus at an upgraded price available.

# 12. DECOR, FLOWERS AND CONCEPT DESIGNING

Our packages includes standard flower and decor arrangements which can be topped up. You are welcome to add to the budget and to keep in mind every package is sold with the basics. Any out of scope work shall be billed for in accordance. We specify what will be used on the table and can add or remove to the planned quote as deemed necessary.



#### 13. AUTHORITY AND ACCEPTANCE

The parties whose signatures are affixed below agree to accept the terms and conditions stated in this agreement and warrant that the undersigned person/s is/are the authorized and appointed agents. Deannie Landgoed will always provide client with additional information, we have the right to communicate with the client should the need arise.

We do own the rights to dismiss any unruly guests in any way or form to protect guests, clients, staff and property of Deannie Landgoed.

# 14. WEATHER

Deannie Landgoed takes no responsibility for outdoor events and the client remains responsible for any extra costs or insurance involved should inclement weather affect the arrangements for the function. Should the client wish to erect a boudin tent for weather inclement, this shall be charged at an extra cost, alternatively we will assist where possible to come up with solutions. Any wind above 30km/h will void the erection of any structures.

Deannie Landgoed, cannot be held responsible for any bad or unforeseen weather conditions or for any other factors affecting a function. The loss of any potential erected tent shall be for the client's account.

#### 15. POWER OUTAGES/LOADSHEDDING

The venue makes use of a solar/inverter backup system to circumvent any form of a power outage (loadshedding/break in Eskom power supply). This could be affected by cloudy weather should the situation in break in power been ongoing for days, in which case we will make use of a generator. The Bridal room currently is not on solar, and therefor will run on a generator in case of power outage.

#### 16. DAMAGES

- The client shall be responsible for any damage whatsoever caused to the buildings, furnishings, improvements, utensils and any additional equipment belonging to Deannie Landgoed and / or any losses, damages caused by any act or omission by the client.
- Any damage to property or breakages caused by the client's guests, agent, employees (staff in attendance) and service providers will be charged to the client's account.
- The client will be responsible for safe keeping of, and damage caused to equipment hired by the client from external service providers.
- No fires will be allowed by any person on the property of Deannie Landgoed.
- Any damage or missing items from the bridal room shall be deducted from breakage deposit.
- This is and will always remain private property and the client shall respect our terms and conditions.
- In return, Deannie Landgoed and staff will treat each client as it's own and will ensure great service is provided.
- Deannie Landgoed will not be held liable for any loss or damage resulting from the presence of your guests, or their respective belongings on the premises of arranged by Deannie Landgoed.
- The client/s hereby indemnifies Deannie Landgoed, and any of the aforementioned companies' employees against all or any claims that might be brought against Deannie Landgoed.
- A copy of the Clients ID document will be required on confirmation of order.
- If accounts are not paid within a period of 14 days any unpaid accounts will be handed over to our attorneys Nolte Inc. for further proceeding.



# 17. EVENT TIMES AND VENUE

- The venue is available for 6 hours on the day (afternoon or evening functions)
- We are not allowed to make music after 23:30
- Any additional hours will be billed at R1 000-00 per hour

#### 18. CANCELLATION

Deposit is non-refundable on cancellation. We do not offer refunds on deposits paid. We pay all suppliers involved once the deposit is received. Cancellation of any of our services from our package, or alternatively arranged items/services will result in cancellation compensation to that product/service provider/s.

- 30% overall costing within 3 months of the event.
- 50% for up to 2 months before the event.
- 100% if it falls within 31 days of the event due to payments made and income lost.

Additional/outsourced companies cancellation terms and fees will be advised before cancellation and this will towards the client's account.

Cancellation on the day of the event for any reason other than An Act of God, one person of the bridal couple passing away (death certificate would be required) are the only reasons Deannie Landgoed will deem fit for a refund. Transportation, financial strain, family responsibilities or any other form of cancellation reason from the couple's side will not result in any form of a refund.

100% refund possible within 6 months of cancellation of event.

Deposit refund remains non refundable and shall not be granted. Any use of illegal substance will force us to shutdown the event and call authorities.

In case of an open air event provided such rain, windstorm, hail is of sufficient intensity or strength with the potential to cause damage to the property or persons, Deannie Landgoed reserved the right to cancel such event at own discretion.

#### 19. SUPPLIERS

The venue makes use of external suppliers and no such way can be held responsible for under deliverance of services, and should be taken up with the supplier directly by the client. Although we plan and coordinate your wedding, we will always do our utmost best to ensure satisfactory service from all suppliers.

In case of any outside service providers being sourced by yourself, the client, there will be a surcharge of R1 000-00 to recover levies and rates (example: coffee barista's) but not limited to.

**VERY IMPORTANT:** Certificate of compliance (H&S - in terms of DJ, coffee or any other suppliers) should be provided before booking the venue.

**OWN SUPPLIERS:** Should the client make use of an outsourced supplier like a photographer, photo booth etc, the client must ensure to count them as part of their total pax in attendance for catering purposes. We cater as part of our "all-inclusive" package, for all our suppliers on our team. Own suppliers will be the client's responsibility to ensure they are catered for (revise supplier's terms and conditions for guidelines)



**PLEASE NOTE:** No music will be allowed after 23:30 according to Stellenbosch local municipality's rules.

- The property Deannie Landgoed remains a private property and guest shall only be allowed to
  make use of stipulated areas. No parking or driving allowed on grass areas, and all signs must be
  adhered to. We shall not tolerate any misbehaviour from clients, and the right remain ours to ask
  the client to vacate the property. Deannie Landgoed will have all service providers supply them
  with adequate certification in terms of DJ and music, catering etc.
- No liquor will be sold or served to persons under the age of 18.
- No substance use shall be allowed.
- Children should be attended at all times we do not take responsibility for any harm to underage children

# Weddings:

- Ceremonies may commence from 14:00 23:30 (planned in accordance to 8 hours on the day)
- Music will only be allowed until 23:30
- Should you wish to stay longer and enjoy the bonfire and our bar facilities, you are more than welcome, we do however charge R1 000-00 per hour extra after 23:30.
- Our venue comes standard with all the fittings as on display. Should you wish to add or remove items it will be at an additional cost.
- Kindly note, we do not allow any "Silly String Sprays" to be used on the premises. Any guest who doesn't comply with this, will result in a fine being issued to the bridal couple.
- We do not allow sparklers inside or outside the venue due to health and safety requirements. Fines will be applicable.

I, the undersigned accept the terms and conditions as stipulated above. This will be a binding contract.

•	Client	
•	Date:	
•	Function Date:	
•	Deannie Landgoed:	
•	Events Planner:	



This indemnity applies to all persons who enter the Premises, whether as casual visitor, overnight guest, user of any of the facilities on the Premises or participating in any activity on the Premises or arranged by Deannie Landgoed (collectively referred to as 'the Visitor')

The Visitor acknowledges that he/she has read & understands this indemnity & agrees to be bound by the following:

- 1. I enter and use the Premises, parking areas, surrounds, stairs on the Premises & participate in any activities or park my vehicle at the Premises entirely at my own risk
- 2. Right of admission is reserved.
- 3. I warrant that I & am aware of & accept that there is a possibility that I will be exposed to risks & dangers at the Premises & that I comprehend that this exposure is voluntary and entirely at my own risk
- 4. Such risks and activities include without limitation ponds, recreational areas, stairs, moving vehicles in the parking area, uneven sections of ground
- 5. I agree to obey at all times any warning notices and instructions of Deannie Landgoed
- 6. I agree that all security and safety notices displayed on the Deannie Landgoed property, will be adhered to at all times.
- 7. Visitors hold harmless and indemnify the owners, management, staff, directors of Deannie Landgoed, any of their affiliates or collaborative Partners and other guests ('the Indemnified Parties') against any consequences of visiting, participating in any activities or incidents at or arranged by Deannie Landgoed and waive any claims I may have.
- 8. It includes any loss of/damage to personal effects/property, any indirect, consequential or special loss/damage, financial loss, illness, injury, harm (as defined in the CPA) or death howsoever caused & legal costs (attorney & own client scale) that the Indemnified Parties may incur, unless such claim falls within the ambit of section 61 of the CPA (Act 68/2008)

I acknowledge that any assistance that the Indemnified Parties may render or arrange is done without any admission or acknowledgement of fault or liability and as a show of empathy & goodwill.

This indemnity and disclaimer is signed before entering the premises of Deannie Landgoed and, is valid, it is automatically considered as accepted by guests entering the property and making use of the facilities provided.