



Terms & Conditions

Deannie Landgoed,
Vlaeberg Road,
Stellenbosch

www.deannielandgoed.co.za

072 371 8572

info@deannielandgoed.co.za



Our T's & C's

On acceptance of any Quotation issued by Deannie Landgoed, the Client accepts the terms and conditions as set out herein. Please initial each page, sign and return to: **planning@deannielandgoed.co.za**

As at 16 July, 2025, this is our latest terms and conditions and shall all previous T&C's be in void.

KINDLY NOTE: Office hours and planning are strictly Mon-Fri from 9:00-16:00
After hours shall be billed at R595-00 per hour additional cost.

Please note: all goods supplied are subject to availability and Deannie Landgoed or the planner will advise in accordance, should you wish to hire any additional items it will be at your own cost.

1. CONFIRMATION

The quotation pricing is valid for 14 days from date of issue, after which the price of services rendered may be altered having regard to fluctuations in the exchange rate or any fee charged in terms of the Public Regulations.

The quotation remains valid and a binding document upon acceptance thereof.

2. GOODS ON HIRING

All hired equipment, décor, tables, chairs, linen, glassware, etc., remain the property of Deannie Landgoed. They may not be removed or sold. Alternative furniture or special colours are subject to availability and may incur additional charges.

Should the weather not permit the outdoor function to happen as agreed upon, the cost shall be to the account of the client in terms of erecting boudin tents (see paragraph 17) . The right remains Deannie Landgoed's to overrule on the day of the event and move the function in accordance to health and safety.



3. RENTAL PERIOD

Goods are hired for the day of the event only. Late returns or uncollected items incur R850/day storage. Items uncollected after 14 days are deemed abandoned and may be discarded.

4. DELIVERY POLICY

Notwithstanding, anything to the contrary, Deannie Landgoed's obligation to supply goods on time shall in all cases be subject to the following:

Whilst delivery times are given in good faith and Deannie Landgoed will use every endeavour to comply therewith, no responsibility can be accepted for any loss or damage incurred by the Client on account of any delay in delivery arising out of circumstances beyond Deannie Landgoed's control, which circumstances will include, but in no way be limited to:

- Any delays in the supply of goods by Deannie Landgoed's Supplier which cannot be directly or indirectly attributed to them;
- **The client or Event Planner** not providing Deannie Landgoed with necessary information in order to determine the specifications of the goods required.
- The Client or his/her/its employees not providing Deannie Landgoed with the adequate information, necessary in order to ensure that the goods meet its specific requirements.
- The Company reserves the right to amend the initial quotation, should the Client's original requirements change or upon inspection by us.
- If the balance of the contract price payable on date of reservation is not paid on date of anticipated reservation to Deannie Landgoed. Additional goods not paid for in full on anticipated date of event to Deannie Landgoed or its suppliers, the right to withhold items or services are reserved for Deannie Landgoed and its suppliers.

Deannie Landgoed will communicate unavoidable delay in the delivery directly to the client and the planner. Deannie Landgoed and its suppliers reserve the right to directly contact the client's external suppliers & providers, not currently included in Deannie Landgoed's packages, in order to obtain necessary information required.



5. FINAL CONFIRMATION AND NUMBERS

We require confirmation of final numbers 14 working days prior to the function. For any events, we need final payments for venue hire and/or any additional fees outstanding paid 14 days in advance if not, no additional arrangements shall be made.

6. VENUE HIRE ALL-INCLUSIVE PACKAGE INCLUDES:

All planning and coordination is included in this package.

RECEPTION – Birthday Package

- Tables & Chairs
- Long wooden tables with napkins and table runners (according to your concept design).
- Choice of white or clear Tiffany chairs (subject to availability).
- Place Settings:
- Cutlery, underplates, napkins and glassware included – choice of silver, gold, or rose gold accents.
- All crockery and glassware provided.
- Decor & Flowers:
- Candles, cylinders, table runners, and décor elements styled within your quoted budget.
- Staff & Setup:
- Running staff, full setup and breakdown of tables, chairs, décor, and settings included.
- Entertainment & Games:
- DJ service with speakers, microphone and lights for up to 6 hours.
- 3x Lawn games (weather permitting).
- Bar & Pre-drinks
- Pre-drinks to the value of R2 500.00.
- Fully stocked cash bar with 2 barmen, ice, glasses, and garnish.
- Food
- Choice between:
 - Canapés and plated 3-course meal with dessert
 - Harvest table and buffet-style meal with dessert
 - Braai with dessert
 - (Menu and style to be confirmed according to recommendations.)



7. ACCEPTANCE OF QUOTE

R20 000-00 deposit is required which is non-refundable on acceptance of quotation for weddings.

R5 000-00 breakage deposit is payable 2 weeks before your wedding, which will be refunded to the client in 7 working days after the event. We reserve the right to deduct any damages and or penalties from this deposit.

Corporate functions an amount of 50% deposit is required on acceptance of quotation.

The Terms & Conditions must be signed and deposit slip emailed to accounts@deannielandgoed.co.za

8. PAYMENTS

Fourteen (14) days prior to the event, the outstanding amount must be paid and proof of payment to be emailed accounts@deannielandgoed.co.za or 5 days prior with short notice functions.

No goods will be released without full payment reflected on bank statement or proof thereof is received. No planning shall commence without proof of payment at least 5 days prior to function. Any late payments will be charged with a 10% interest on recovery of bad debt.

9. DAMAGES

Any damages or losses suffered by the venue Deannie Landgoed will be charged in full to the Client.

We do charge a surcharge of R5 000-00 breaking deposit which will be paid back to the client in 7 working days if all items are accounted for.

10. ALCOHOL POLICY

Deannie Landgoed make use of our own Bar services and do have a valid liquor license: **WCP/044247**

- We do not allow any outside beverages - no beverages, juice or water
- We do not allow drinking out of vehicles
- We do have a wine list available, should you wish to purchase directly from us
- We do charge corkage fees of R100-00, which will be payable before a function

We do not accept special orders at our bar before the wedding.

We do have a comprehensive bar list available, should you require any special drinks to be served, we will send a bill for the item and the client can pay it to us directly.

Should any of the above regulations not be adhered to, the client will be fined with a R5 000-00 penalty fee.



11. BAR SERVICES

- no person shall be allowed behind the bar
- no special drink orders for example: specific brands of alcohol etc
- the venue reserves the right to present its bar at its own discretion, we will not in any way or form modify or remove services or products from the bar

12. CATERING

All caterers must ensure to leave the kitchen in the same respectful order as found.

Kindly note - we make use of caterers, we have menus on hand which will be presented to the client and prices might differ from time to time as inflation fluctuate. We are not a restaurant style business and will always recommend the best options available.

Inhouse catering on the All-Inclusive package will commence through Deannie Landgoed. We adhere to all standards and Bylaws, and shall not be held responsible for any food poisoning or issues arising from our catered food.

We do not allow second servings as each portion is carefully curated per person attending.
No Take-aways allowed.

Same rates will apply to children from the age of 6 years.

We do have a kids menu available for children under the age of 6 years. It is a choice between a cheeseburger or chicken nuggets and chips.

Special dietary requirements will be billed additional.

We do have menus at an upgraded price available.

13. DECOR, FLOWERS AND CONCEPT DESIGNING

You are welcome to add to the budget and to keep in mind every package is sold with the basics. Any out of scope work shall be billed for in accordance. We specify what will be used on the table and can add or remove to the planned quote as deemed necessary.

We are not open on Sundays and prefer planning to take place during office hours, after hours shall be billed to your final account at R595-00 per hour. (This does not apply to functions being hosted on a Sunday)



14. AUTHORITY AND ACCEPTANCE

The parties whose signatures are affixed below agree to accept the terms and conditions stated in this agreement and warrant that the undersigned person/s is/are the authorized and appointed agents. Deannie Landgoed will always provide client with additional information, we have the right to communicate with the client should the need arise.

We do own the rights to dismiss any unruly guests in any way or form to protect guests, clients, staff and property of Deannie Landgoed.

15. WEATHER

Deannie Landgoed takes no responsibility for outdoor events and the client remains responsible for any extra costs or insurance involved should inclement weather affect the arrangements for the function. Should the client wish to erect a boudin tent for weather inclement, this shall be charged at an extra cost, alternatively we will assist where possible to come up with solutions. Any wind above 30km/h will void the erection of any structures. Deannie Landgoed, cannot be held responsible for any bad or unforeseen weather conditions or for any other factors affecting a function. The loss of any potential erected tent shall be for the client's account.

16. POWER OUTAGES/LOADSHEDDING

The venue makes use of a solar/inverter backup system to circumvent any form of a power outage (loadshedding/break in Eskom power supply). This could be affected by cloudy weather should the situation in break in power been ongoing for days, in which case we will make use of a generator. The Bridal room currently is not on solar, and therefor will run on a generator in case of power outage.

17. DAMAGES

- The client shall be responsible for any damage whatsoever caused to the buildings, furnishings, improvements, utensils and any additional equipment belonging to Deannie Landgoed and / or any losses, damages caused by any act or omission by the client.
- Any damage to property or breakages caused by the client's guests, agent, employees (staff in attendance) and service providers will be charged to the client's account.
- The client will be responsible for safe keeping of, and damage caused to equipment hired by the client from external service providers.
- No fires will be allowed by any person on the property of Deannie Landgoed.
- Any damage or missing items from the bridal room shall be deducted from breakage deposit.
- This is and will always remain private property and the client shall respect our terms and conditions.
- In return, Deannie Landgoed and staff will treat each client as it's own and will ensure great service is provided.
- Deannie Landgoed will not be held liable for any loss or damage resulting from the presence of your guests, or their respective belongings on the premises of arranged by Deannie Landgoed.



- The client/s hereby indemnifies Deannie Landgoed, and any of the aforementioned companies' employees against all or any claims that might be brought against Deannie Landgoed.
- A copy of the Clients ID document will be required on confirmation of order.
- If accounts are not paid within a period of 14 days any unpaid accounts will be handed over to our attorneys – Nolte Inc. for further proceeding.

18. EVENT TIMES AND VENUE

- The Client desires to temporarily rent, occupy, and make use of the Owner's venue, known as Deannie Landgoed.
- The venue gets booked for 6 hours for your function. Should you wish to occupy the space for longer, kindly let us know before the function.
- With the 3 packages available, the client is only allowed to make use of the venue and lawns.

19. PLANNING AND COORDINATION

Planning and coordination strictly to commence via nominated party (Client). No 3rd Parties will be allowed to intervene with the planning and coordination of the event, during planning phase and or on the day of the event. We reserve the right to decline any 3rd party involvement. The signatures affixed to this contract shall be the client Deannie Landgoed and suppliers will be dealing with.

20. CANCELLATION

Deposits are non-refundable. Cancellation fees:

- 30% of total if cancelled within 3 months.
- 50% of total if cancelled within 2 months.
- 100% if cancelled within 31 days.
- No refunds for cancellations due to personal circumstances.

You are always welcome to add and remove items on the package to better accommodate the function you are planning to host.



21. SUPPLIERS

The venue makes use of external suppliers and no such way can be held responsible for under deliverance of services, and should be taken up with the supplier direct by the client. Although we plan and coordinate your event, we will always do our utmost best to ensure satisfactory service from all suppliers.

In case of any outside service providers being sourced by yourself, the client, there will be a surcharge of R1 000-00 to recover levies and rates (example: coffee barista's) but not limited to.

VERY IMPORTANT: Certificate of compliance (H&S - in terms of DJ, coffee or any other suppliers) should be provided before booking the venue.

PLEASE NOTE: No music will be allowed after 23:30 according to Stellenbosch local municipality's rules.

- The property Deannie Landgoed remains a private property and guest shall only be allowed to make use of stipulated areas. No parking or driving allowed on grass areas, and all signs must be adhered to. We shall not tolerate any misbehaviour from clients, and the right remain ours to ask the client to vacate the property. Deannie Landgoed will have all service providers supply them with adequate certification in terms of DJ and music, catering etc.
- No liquor will be sold or served to persons under the age of 18.
- No substance use shall be allowed.
- Children should be attended at all times - we do not take responsibility for any harm to underage children
- We do not allow any types of "Silly String Sprays" on the premises as it is a fire hazard.

Functions:

- Venue is booked for 6 hours.
- Music will only be allowed until 23:30
- Should you wish to stay longer and enjoy the bonfire and our bar facilities, you are more than welcome, we do however charge R1 000-00 per hour extra after 23:30.
- Our venue comes standard with all the fittings as on display. Should you wish to add or remove items it will be at an additional cost.
- Kindly note, we do not allow any "Silly String Sprays" to be used on the premises. Any guest who doesn't comply with this, will result in a fine being issued to the client.

I, the undersigned accept the terms and conditions as stipulated above.

This will be a binding contract.

- Name _____
- Date: _____
- Event Date: _____
- Deannie Landgoed: _____
- Event planner: _____



This indemnity applies to all persons who enter the Premises, whether as casual visitor, overnight guest, user of any of the facilities on the Premises or participating in any activity on the Premises or arranged by Deannie Landgoed (collectively referred to as 'the Visitor')

The Visitor acknowledges that he/she has read & understands this indemnity & agrees to be bound by the following:

1. I enter and use the Premises, parking areas, surrounds, stairs on the Premises & participate in any activities or park my vehicle at the Premises entirely at my own risk
2. Right of admission is reserved.
3. I warrant that I & am aware of & accept that there is a possibility that I will be exposed to risks & dangers at the Premises & that I comprehend that this exposure is voluntary and entirely at my own risk
4. Such risks and activities include without limitation ponds, recreational areas, stairs, moving vehicles in the parking area, uneven sections of ground
5. I agree to obey at all times any warning notices and instructions of Deannie Landgoed
6. I agree that all security and safety notices displayed on the Deannie Landgoed property, will be adhered to at all times.
7. Visitors hold harmless and indemnify the owners, management, staff, directors of Deannie Landgoed, any of their affiliates or collaborative Partners and other guests ('the Indemnified Parties') against any consequences of visiting, participating in any activities or incidents at or arranged by Deannie Landgoed and waive any claims I may have.
8. It includes any loss of/damage to personal effects/property, any indirect, consequential or special loss/damage, financial loss, illness, injury, harm (as defined in the CPA) or death howsoever caused & legal costs (attorney & own client scale) that the Indemnified Parties may incur, unless such claim falls within the ambit of section 61 of the CPA (Act 68/2008)

I acknowledge that any assistance that the Indemnified Parties may render or arrange is done without any admission or acknowledgement of fault or liability and as a show of empathy & goodwill.

This indemnity and disclaimer is signed before entering the premises of Deannie Landgoed and, is valid, it is automatically considered as accepted by guests entering the property and making use of the facilities provided.